THE LONDON BOROUGH www.bromley.gov.uk

BROMLEY CIVIC CENTRE, STOCKWELL CLOSE, BROMLEY BRI 3UH

TELEPHONE: 020 8 313 4316 CONTACT: Steve Wood

DIRECT LINE:

FAX: 020 8290 0608 DATE: 5 September 2017

To: Members of the GP&L Committee

The documents listed below have been published as information items supplementary to agenda item 8 which is the Annual Ombudsman's Letter.

MARK BOWEN
Director of Corporate Services

Copies of the documents referred to below can be obtained from http://cds.bromley.gov.uk/

QUESTIONS ON THE GP&L INFORMATION BRIEFING:

The Briefing comprises:

- 1 LETTER FROM THE LOCAL GOVERNMENT AND SOCIAL WORK OMBUDSMAN (Pages 3 8)
- 2 LOCAL GOVERNMENT OMBUDSMAN DECISIONS (Pages 9 10)
- 3 LOCAL GOVERNMENT OMBUDSMAN COMPLAINTS RECEIVED (Pages 11 16)